



Dear Patient,

Welcome to MHP Specialty Pharmacy. The pharmacy team's goal is to make sure you are able to receive medications quickly, easily and in the most cost-effective manner for you.

Treatment medications for cancer can be very expensive (\$7,000-\$30,000 per month). The pharmacy team will need to preauthorize coverage through your insurance and determine if your individual copay is affordable. There are a variety of copay support services that we can help you with.

To contact pharmacy support copay services please call 1-734-606-4150

Once on therapy the pharmacy team wants to make sure that taking your medication is easy for you. The pharmacy team will call you on a monthly basis to make sure there are no problems while you are on therapy. These problems can range from side effects with medications to insurance claim issues to medication copays being too high. If you experience any problems while on the medication, please feel free to call the pharmacy

To contact pharmacy for problems with medication please call 1-734-606-4150 or 1-844-696-4779

Typically, you will see your Physician or Advance practice nurse to authorize additional refills. There may be times that refills are needed between appointments. The pharmacy team can communicate with your Physician to make sure you have needed medication.

To contact the pharmacy for medication refills please call 1-734-606-4150 or 1-844-696-4779

The MHP Specialty Pharmacy team takes your prescriptions and the quality with which they are delivered seriously. We want to hear your feedback if there are problems



To contact the pharmacy for grievances or complaints please call 1-734-606-4150 or 1-844-696-4779

MHP Specialty Pharmacy is located at
32255 Northwestern Hwy, Suite 30
Farmington Hills MI 48334
Hours of operation are Monday-Friday 9am to 5pm.
We are closed on Saturday and Sunday, however we do have staff on call to help with any of your emergent needs.

If you are trying to reach the pharmacy after hours there are a couple options.

**To contact pharmacy after hours please call 1-734-606-4150 or 1-844-696-4779 and ask to speak to the staff member on call.
(We have a clinical pharmacist on call 24 hours a day 7 days a week)**

The pharmacy offers free delivery service in Michigan. This is typically a next day service, but sometimes we can accommodate a same day delivery. If you are traveling outside our normal delivery area the pharmacy will arrange delivery through Fed-ex at no charge to you.

MHP Specialty Pharmacy is licensed by the State of Michigan and is undergoing voluntary accreditation through ACHC (Accreditation Commission for Health Care).

To contact the state board of pharmacy please call 1-517-373-8068

To contact ACHC please call 1-855-937-2242



I _____ understand that I have received the MHP Specialty Pharmacy welcome packet. I understand who I should contact should I have any questions or concerns.

Signature and Date

*Please return this form signed and dated back to the pharmacy in the envelope provided.

Thanks!